

# ProducerEngage Portal Changes September 2022

## Billing & Payment

On the improved billing and payment screen, you can easily identify your clients account status, locate payment history, or make a payment.

**ABC Company L.L.C. (1234567891)**

Core Underwriter: Mandy Thielen 636-519-5031  
Strategic Underwriter: Jennifer Loy 573-499-4180  
Sales Exec: Mary Verhans 618-606-2535

Accounts Policies Claims Commission Resources

SUMMARY CONTACTS OPEN QUOTES CLAIMS BILLING & PAYMENT

This account is in good standing

Current balance due: \$0.00 **Make a Payment** **Generate Report**  
Past due balance: \$0.00 Billing plan: MEM, 9 installment  
Last payment received: \$315.98 on 06/06/2022  
Last invoice billed: - Enrolled in EFT: Yes

**Invoices**

Bill Date	Due Date	Invoice Number	Status	Amount	Due	Actions
> 05/17/2023	06/06/2023	300428886	planned	\$209.95	\$209.95	
> 04/17/2023	05/07/2023	300428885	planned	\$209.95	\$209.95	<b>Make Payment</b>
> 03/17/2023	04/06/2023	300428884	planned	\$209.95	\$209.95	
> 02/17/2023	03/05/2023	300428883	planned	\$209.95	\$209.95	
> 01/17/2023	02/06/2023	300428882	planned	\$209.95	\$209.95	
> 12/17/2022	01/06/2023	300428881	planned	\$209.95	\$209.95	
> 11/17/2022	12/07/2022	300428880	planned	\$209.95	\$209.95	
> 10/17/2022	11/06/2022	300428879	planned	\$209.95	\$209.95	
> 09/17/2022	10/07/2022	300428878	planned	\$648.40	\$648.40	<b>Show PDF</b>
> 05/17/2022	06/06/2022	300318225	due	\$315.98	\$0.00	

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What do these charges mean? [Learn about charge types](#)

**Payment History**

Payment Date	Reversed	Payment Method	Reference Number	Amount
06/06/2022	No	ACHIEFT (9123)		\$315.98
05/07/2022	No	ACHIEFT (9123)		\$315.98
04/06/2022	No	ACHIEFT (9123)		\$315.98
03/05/2022	No	ACHIEFT (9123)		\$315.98
02/05/2022	No	ACHIEFT (9123)		\$315.98
01/06/2022	No	ACHIEFT (9123)		\$315.98

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## Where to Get Help

If your questions were not addressed within this document, please contact **MEM Customer Care** at [customercare@mem-ins.com](mailto:customercare@mem-ins.com) or by phone at 1.800.442.0593.