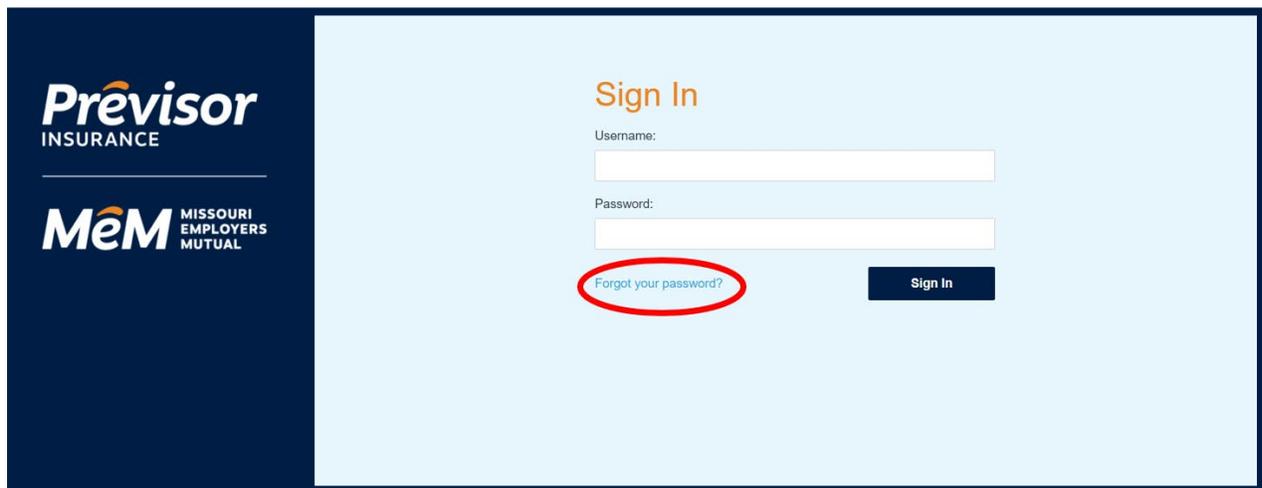


Register for an Account/Log In

Register and log in to your account with just three easy steps.

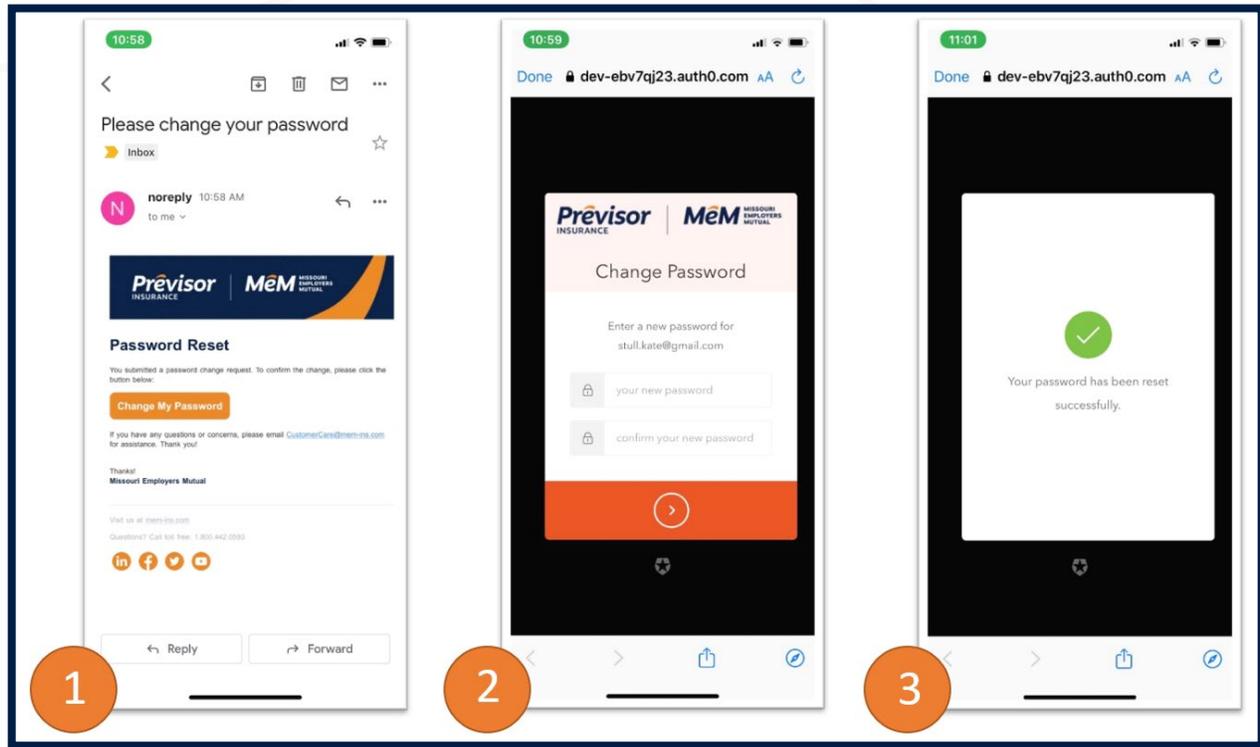
Step 1

When logging into the new MEM portal for the first time, click **Forgot Your Password** at the bottom of the sign in screen to reset your password.



Step 2

Check your email for **Please Change Your Password** message. Select the orange button in the email and follow the password reset instructions.



Step 3

Enter either your email address or a mobile number to receive a six (6) digit code for Multi-Factor Authentication. Standard texting rates may apply for mobile numbers.

Click **Accept** to receive the code via your preferred method, and enter the code on the screen once you receive it.

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Preferred Method for Receiving Security Codes

For enhanced security, MeM requires additional security codes when logging into your account.

Please select your preferred method for receiving security codes:

Email

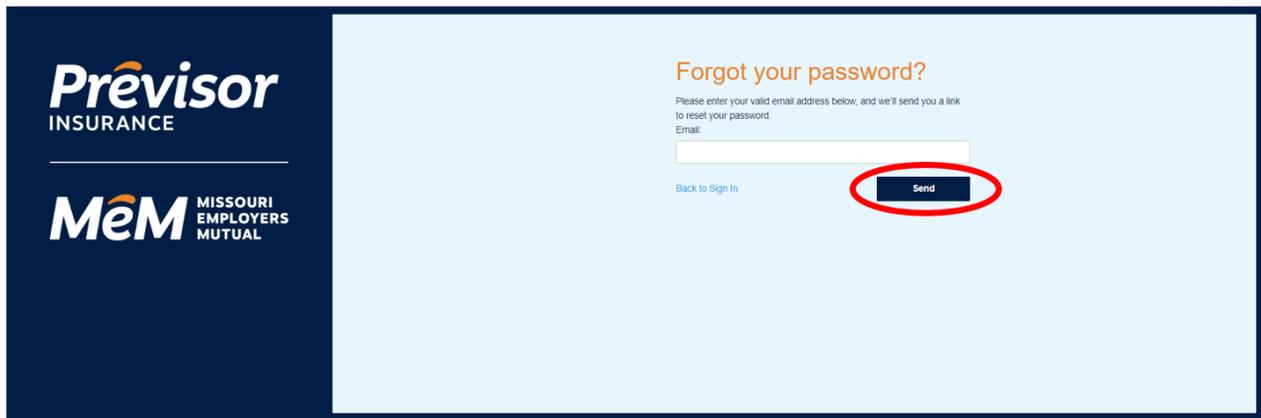
Mobile

Back to Sign In **Accept**

Your mobile phone carrier may bill you additional charges and fees associated with receiving text messages for security codes.
Do you have a policy with us but don't have an account?
Sign up

Reset Your Password

1. Click on **Forgot Your Password**
2. Enter a valid email address and click **Send**



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Forgot your password?

Please enter your valid email address below, and we'll send you a link to reset your password.

Email:

[Back to Sign In](#) **Send**

3. You will receive an email with a link to reset your password.
4. Enter your new secure password.
To create a secure password, consider creating one that contains at least three of the following:
 - At least 10 letters
 - Both upper- and lower-case letters
 - One number
 - One special character, such as # or !
5. Sign into the portal with your username (email) and your new password.