

Helping Your Employees Get the Care They Need Faster

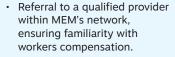
Streamline your employees' care and reduce costs with MEM's 24/7 work injury line, offering nurse triage powered by Medcor who partners with Concentra to provide telemedicine services. As an MEM policyholder, your injured workers receive quick access to quality medical care, reducing costs and minimizing lost work time for your business.

KEY BENEFITS:

- Fast and Easy Access: No registration required. Injured workers simply call our 24/7 work injury line (800.442.0593) and speak to a registered nurse, regardless of the time or day.
- Expert Guidance: Experienced nurses will evaluate the injury and recommend the best course of action, including:

NURSE TRIAGE



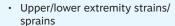


 See a doctor now with telemedicine.

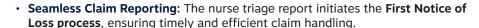


TELEMEDICINE

Consultation with a physician for minor injuries:



- Minor neck and back strains/ sprains
- · Bruises/contusions
- Minor burns
- Abrasions/scrapes
- Contact dermatitis/rashes
- Tendinitis/repetitive-use injuries
- Bloodborne pathogen exposures



• Employee Satisfaction: Providing quick and convenient care can help employees feel supported and valued during an injury.



TESTIMONIAL

Using triage regularly, we've sent fewer people to the ER. From speaking directly with a nurse to MEM's follow-up calls, our employees really feel cared for if an injury occurs. Nurse triage has significantly improved injury management in our schools and throughout the organization."

Joe Braddock, CFO, Catholic Diocese of Jefferson City

ADDITIONAL INFORMATION

Policyholder Exclusive: This NurseAid 24/7 Work Injury Line is an exclusive benefit for current MEM policyholders.

Preferred Provider Option: If you wish to designate specific providers for your employees, please contact nurseaid@mem-ins.com for more information.

Free Materials for Your Employees: Tell your employees about the NurseAid 24/7 Work Injury Line with posters and wallet cards shipped to you for FREE.









NURSEAID REDUCED COSTS & IMPROVED OUTCOMES



40+% OF INJURIES RESOLVED 97%

OF TELEMEDICINE CASES RECOMMENDED FOR RETURN TO WORK

WITHOUT OFFSITE CARE

HOW IT WORKS



Immediately tell your supervisor you've been injured.





together for non-emergent injuries.

Make the call even if the supervisor is unavailable.



Personalized treatment and care coordination by a registered nurse.

Learn the best course of action - self-care, clinic referral, or telemedicine.



See a doctor now with telemedicine.

Injuries are evaluated, diagnosed, and treated via video.



First report of injury automatically sent to MEM.

MEM claims experts will follow up via phone or email to obtain missing claim information.



mem-ins.com

800.442.0593