



**FOR IMMEDIATE RELEASE**

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## **MEM Executive Selected to Serve on National Underwriting Committee**

**Columbia, MO**— Joyce Underwood, Vice President of Policyholder Services at Missouri Employers Mutual, was selected to serve on the National Underwriting Committee at the National Council on Compensation Insurance (NCCI). The committee meets several times a year to provide feedback on key research topics affecting the workers compensation industry.

“NCCI is very data-driven, and data doesn’t always tell the whole story,” Underwood said. “The purpose of this committee is to represent the industry and share real-world issues that data can’t uncover. NCCI drives everything we do, so it’s exciting to be the voice of change and make a difference.”

Ten people are selected to serve on the committee for a three-year term. Other large insurers, including The Hartford, Liberty Mutual and Travelers Insurance, are also represented on the committee. This is the first time an employee from MEM has served on an NCCI committee.

“NCCI is pleased to have Joyce Underwood joining our Underwriting Committee as her experience and knowledge will help us in our goal of fostering a healthy workers compensation system,” stated Susan Donegan, Chief Regulatory Officer for NCCI.

In her role at MEM, Underwood provides leadership for policyholder services, along with overseeing a staff of 50 customer service and premium consultation professionals for MEM’s more than 17,000 policyholders. She has worked for MEM since 1995 when the company opened its doors, and has also served as Underwriting Manager and Director of Underwriting.

NCCI gathers data, analyzes industry trends, and prepares objective insurance rate and loss cost recommendations. These activities help foster a healthy workers compensation system.

For Underwood’s full bio and a downloadable photo, visit [www.mem-ins.com/About/Our Team.page](http://www.mem-ins.com/About/Our Team.page).

### **About MEM**

MEM is a safety company that provides workers compensation insurance. We help policyholders eliminate injuries and reduce claims costs to protect their people and their bottom lines. Headquartered in Columbia, with offices in Springfield, Kansas City and St. Louis, MEM is dedicated to providing policyholders with exceptional customer service, quality safety and risk management expertise and timely, personal claims management. For more information about MEM, visit [www.mem-ins.com](http://www.mem-ins.com).

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